

# CURRICULUM VITAE

## **PERSONAL DETAILS**

- Name** : I Putu Sisya Subawa, A.Par, CHT
- Place and Date of Birth** : Ngawi, 11 February 1972
- Gender** : Male
- Professional Experience** : **Branch Manager TUV Rheinland, Bandung, Bali & East Area**, since 2017- 2020
- Responsible for managing the branch office operation and control the effectiveness and efficiency of the businesses for the main goals : maintain customers satisfaction, sales achievement, profit achievement, budget controlling.
  - Responsible to establish the strategic actions in the line with the policy of the Top Management
  - Responsible for maintaining and improving the image of TUV Rheinland Group and TUV Rheinland Indonesia
  - Provide technical support for customer's complain and customer request

**Certified ASEAN Master Assessor, since 2014**

- Demonstrated ability to apply Competency Based Assessment strategies for assessment by using ASEAN toolbox including preparation of necessary support materials and documentation
- Demonstrated ability to complete necessary documentation to record the assessment conducted
- Demonstrated ability to train experienced assessors in the use of ASEAN toolboxes to assess vocational training.

**EDUCATION / CERTIFICATION**

2020	:	Auditor CHSE
2017	:	Auditor of Hotel
2015	:	Auditor of Homestay ( Pondok Wisata )
2015	:	Auditor of Catering Service ( Jasa Boga )
2014	:	ASEAN Master Assessor
2014	:	Auditor of Restaurant
2012	:	Workplace Assessor of Competency
2009	:	Master Programme in Tourism Study, Udayana University, Bali
2009	:	Certified Hospitality Trainer, American Hotel and Lodging Educational Institute
2003	:	Teacher Certificate ( Akta IV ), Universitas Terbuka Indonesia
1996	:	4 Year Diploma of Hotel Management, Bali Tourism Institute, Nusa Dua

## **TRAINING & COURSE EXPERIENCES**

2020 October	:	CHSE Certification Auditor Training
2020 August	:	Training of HSE Guidance for Managers
2019 August	:	Training of Quality Assurance, Bali
2019 June	:	Training of “RoTI - Return of Training Investment”, Bali
2018 July	:	7 Habits of Highly Effective People Workshop, Jakarta
2017	:	Auditor Training of Hotel, Jakarta
2015	:	Auditor Training of Homestay ( Pondok Wisata ), Jakarta
2015	:	Auditor Training of Catering Service, Seminyak, Kuta, Bali
2014	:	Training of ASEAN Master Assessor for Food and Beverage Service Division, Manila, Philipina
2014	:	Auditor Training of Restaurant, Yogyakarta
2012	:	Espresso Coffee ( course ), Sanur, Bali
2002	:	French Wine Trade Lectures ( course ), Kuta, Bali
2001	:	Indonesia Australia Partnership for Skill Development Fellowship Program, Melbourne, Australia
2000	:	Hotel and Restaurant Industry Competency Standards Lead Writers Workshop, Bali
2000	:	Effective Use of Learning and Assessment Materials, Bali
1999	:	Hotel Executive Management Development Program, Jakarta

## **HOSPITALITY INDUSTRY EXPERIENCES**

2020	:	CHSE Project Coordinator Bali, NTB & NTT
2016	:	Head of Program Study Food & Beverage Service at Lombok Tourism Polytechnic, Mataram , Lombok, NTB
2013	:	Food and Beverage Service consultant at Melasti Beach Bungalow and Spa, Kuta, Bali
2007-2016	:	Head of Program Study Food & Beverage Service at Bali Tourism Institute, Bali

- 2006 : Pre-opening Team of Langon Bali Resort and Spa owns 17 rooms, 2 spa and 1 restaurant.
- 1997-1998 : F & B Sales at Hotel Bualu, Nusa Dua
- 1993 : Pre-opening team of Villa Bintang Hotel, Tanjung Benoa, Bali
- 1993 : Management training at Pertiwi Bungalows, Ubud, Bali
- 1992 : Food and Beverage Production Trainee at Aerowisata Catering Service Ngurah Rai Airport
- 1992 : Food and Beverage Service trainee at Nusa Dua Beach Hotel and Spa, Nusa Dua, Bali
- 1991 : Front Office trainee at Hotel Aneka Beach Kuta, Bali
- 1990 : Housekeeping trainee at Kartika Prince Hotel, Malang, East Java

## **EXPERIENCES AS TRAINER**

- 2021 : Quality Assurance in Hospitality Industry, attended by Dept Head of Harris Hotel & Conventions Denpasar
- 2019 Feb : Food Trend Seminar, attended by students & teachers of Bali
- 2018 : Certification for Hospitality Industry, attended by HR & Legal of Hospitality Industry in Badung Regency
- 2016 : Table Manner , attended by students and teacher of SMK Pariwisata Dalung, Bali
- 2016 : Structure of Vocational Training Using ASEAN Toolboxes, attended by Head of Program Study and Lecturer of Batam Tourism Polytechnic ( Batam, 18-19 March 2016 )
- 2015 : Three Days Workshop on ASEAN National Assessor attended by Assessor of Competency, Yogyakarta ( 12 – 14 September 2015 )
- 2015 : Develop Assessment Tools, attended by Assessor of Competency, Denpasar, Bali ( 23 July 2015 )
- 2015 : Three Days Workshop on ASEAN National Assessor attended by Assessor of Competency, Denpasar, Bali ( 4-6 July 2015 and 1-3 August 2015 )

- 2015 : Two Days Training on “Maintain Quality Customers Services” and “Develop New Product and Services”, attended by Resort Manager and Department Head of hotels managed under Bagus Discovery Group Bali, Gianyar , Bali ( June 2015 )
- 2014 : Table Manner and Ethiquette, attended by students and lecturer of LP3 Prhasanti Nilayam Kuta, Bali
- 2013 : Professional Attitude and Hygiene Sanitazion, attended by tourism community of Sumba Barat Daya Regency, Nusa Tenggara Timur Province
- 2012 : Service Excellence, attended by Civil Servant of Nusa Tenggara Timur Province
- 2011 : Table Manner and Ethiquette, attended by Tour Guide in Bali Province
- 2010 : Service Excellence, attended by hotel and restaurant staff in Bangli Regency ( member of Indonesian Hotel and Restaurant Association / PHRI DPC Bangli )
- 2009 : Food and Beverage Service operation, attended by owner and staff of homestay in Central Java
- 2008 : Table Manner and Ethiquette, attended by Tour Guide in Bali Province
- 2007 : Service Excellence, attended by employees and supervisor of Bagus Jati Villa and Spa, Gianyar
- 2006 : Professional Attitude, attended by Life Guard crew of Badung Regency, Bali
- 2004 : Butler Service and Food Beverage Service, attended by frontliners of Villa O’ Surga, Kerobokan , Kuta, Bali
- 2003 : Food & Beverage Service Operation, attended by employees of Nikki Hotel, Denpasar
- 1999 : Hotel and Restaurant Management and Operation, attended by owner and management of small and medium size hotel in Nusa Tenggara Timur

## **EXPERIENCES AS AUDITOR**

- 2021 Apr : Hotel Ibis Yogyakarta Malioboro, star rating certification, lead auditor
- 2021 Feb : PT. Reins Marindo Group ( Beachwalk Shopping Centre, AEON Sentul City, Citywalk Sudirman Jakarta, Senayan Park Jakarta ), restaurant certification, lead auditor
- 2021 Feb : Hilton Bali Resort and Grand Soll Marina Hotel, hotel star rating certification, laed auditor
- 2020 Dec : Hilton Bandung and The Trans Luxury Hotel Bandung, hotel star rating certification, lead auditor
- 2020 Nov : Discovery Kartika Plaza Hotel and Sheraton Kuta, hotel star rating certification, lead auditor
- 2020 October : Novotel Bali Ngurah Rai Airport, hotel star rating, lead auditor
- 2020 March : H Sovereign Hotel, hotel star rating, lead auditor
- 2020 Peb : Harris Denpasar, Pop Denpasar, hotel star rating, lead auditor
- 2019 Nov : Sheraton Kuta, Jimbaran Bay Beach, Movenpick Jimbaran, Hilton Nusa Dua, hotel star rating, auditor
- 2019 October : Sthala Ubud, hotel star rating , lead auditor
- 2019 Sept : Mercure Kuta, Ibis Denpasar, Ibis Kuta, hotel star rating, auditor 2019
- August : The Trans Luxury Hotel Bandung, hotel star rating, lead auditor 2019
- August : Holiday Inn Baruna Express, hotel star rating, auditor
- 2019 August : Holiday Inn Baruna Resort, hotel star rating, auditor
- 2019 June : InterContinental Bandung Dago Pakar, hotel star rating, auditor
- 2019 May : Kingsmann Restaurant Lombok, restaurant certification, auditor
- 2019 May : Ibis Yogyakarta Malioboro, hotel star rating, Lead Auditor
- 2019 April : Hilton Bandung, hotel star rating, auditor
- 2019 April : Novotel Lombok, hotel star rating, auditor
- 2019 March : Holiday Inn Benoa, hotel star rating, auditor
- 2019 Feb : H Sovereign Hotel, Tuban , hotel star rating, lead auditor
- 2019 Jan : Harris Hotel & POP Denpasar , hotel star rating, lead auditor

2018 Dec : Sheraton Kuta, hotel star rating , lead auditor

2018 Nov : Mr Fox Surabaya, Restaurant Certification, auditor

2018 Nov : Djournal Coffee Surabaya, Restaurant Certification, auditor

2018 Nov : The Royal Surakarta Heritage Solo, Star Rating, Lead auditor

2018 Oct : Jimbaran Bay Resort & Spa, hotel star rating, LA under monitoring

2018 Oct : Sthala Ubud, hotel star rating, LA under monitoring

2018 Oct : Grand Barong Resort, Kuta, hotel star rating, Auditor

2018 Sept : Discovery Kartika Plaza Hotel, Kuta, star rating, Auditor

2018 Sept : Hotel Ibis Bali Kuta, star rating, Auditor

2018 Sept : Hotel Ibis Style Denpasar, star rating, Auditor

2018 June : Holiday Inn Express Baruna, Tuban, Kuta, star rating, Auditor

2018 June : Holiday Inn Resort Baruna, Kuta, star rating, Auditor

2018 June : Holiday Inn Resort Bali Benoa, star rating, Auditor

2018 Feb : Hotel POP Denpasar , star rating, Auditor

2018 Feb : Harris Hotel & Conventions Denpasar, star rating, Auditor

2017 Dec : Hotel Sheraton Bali Kuta, star rating, auditor

2017 Nov : Hotel Shangri-La Jakarta, star rating, Auditor

2017 October : Grand Barong Resort, Kuta, star rating, Auditor

2017 October : Discovery Kartika Plaza Hotel, Kuta, Star rating , Auditor in Trainee

2017 October : Jimbaran Bay Resort & Spa, Star rating, Auditor in Trainee

2017 October : Sthala Ubud, A Tribute Portfolio Hotel, Star rating, Auditor in Trainee

2014 Nov : Pelem Golek, Jogjakarta, sertifikasi restoran, auditor in tranee

#### **MEMBERSHIP OF ASSOCIATION / ORGANIZATION**

- BPPD - Badan Promosi Pariwisata Daerah Klungkung, Anggota Unsur Penentu Kebijakan, 2020 - 2024
- HEAD – Hospitality Education And Development, member since 2018.